

## **Part Time (contract) EHR Consultant- AthenaOne SME**

### **About BlueNovo**

BlueNovo is a premier national provider of healthcare technology services.

We are the trusted partner to the nation's leading hospitals, community healthcare organizations, physician groups & associations, and government health agencies. We help healthcare organizations improve quality, productivity, and competitiveness to meet and exceed strategic goals.

BlueNovo is seeking a highly motivated part-time subject matter expert to provide support for its AthenaOne EMR clients across the US. The individual we seek will serve as a client liaison to translate clinical and business documentation issues to the broader staff, troubleshoot and resolve issues, and provide training support to client end-users. The ideal candidate is an individual with familiarity in the clinical setting, or experience utilizing an Electronic Health Record (EHR) tool in the past while being able to demonstrate the ability to troubleshoot issues, analyze complex problems, and utilize all appropriate resources in providing best practice resolutions and recommendations. Job Type: Part-Time & Contractual, hours may fluctuate based on contract needs, the position is fully remote with some travel required as needed to clients sites. East, Central, or West coast is ok.

### **Description:**

- Train clinical staff on utilization of EHR systems
- EHR system build & maintenance activities
- Optimization of EHR utilization & clinical workflows
- Ongoing risk review, analysis, & mitigation
- End-user support & ticket triage and resolution
- Coordinate & conduct meetings and capture and send meeting minutes
- Facilitate follow-ups and ensure timely delivery of materials
- Management of a project plan
- Translate complex business problems
- Willingness to travel across client sites

### **The candidate should exhibit:**

- Experience working with AthenaOne/AthenaNet EMR
- Provide application best-practice recommendations
- Communicate effectively with management, clients, peers, and implementation teams
- Strong verbal and written communication skills
- Project management
- Knowledge of Federally Qualified Health Centers (FQHC's) and/or Community Health Centers (CHCs)
- Willingness to learn all necessary components of EHR application to be able to support clients through continuing education
- Ability to provide excellent customer service –remote and on-site at client

### **Application & interview process**

One of our recruiters may contact you to arrange a first-round phone interview, which is aimed to get to know you and discuss your experiences. At that time, you will have the opportunity to get to know us and learn more information about the position and what it is like to work at BlueNovo.

BlueNovo conducts a rigorous interview process to ensure we hire the most capable candidates in tune with our service offerings and open opportunities. BlueNovo provides a positive, challenging, and fun team-based working environment along with a competitive industry salary and benefits.

Full COVID-19 vaccination required.

Job Types: Part-time, Contract

Pay: Up to \$65.00 per hour

COVID-19 considerations:

Full COVID-19 vaccination required.

For more information or to apply email - [kayla.turner@bluenovo.com](mailto:kayla.turner@bluenovo.com)